

TERMS OF SERVICE

OSO Physical Therapy | osophysicaltherapy.com

Effective Date: March 10, 2026

Please read these Terms of Service ("Terms") carefully before using osophysicaltherapy.com (the "Website") operated by OSO Physical Therapy ("Company," "we," "us," or "our"). By accessing or using the Website, you agree to be bound by these Terms. If you do not agree to these Terms, please do not use the Website.

1. Acceptance of Terms

By accessing or using this Website, you represent that you are at least 18 years of age and have the legal capacity to enter into a binding agreement. If you are accessing the Website on behalf of an organization, you represent that you have the authority to bind that organization to these Terms.

2. Use of the Website

You agree to use this Website only for lawful purposes and in a manner consistent with these Terms and all applicable laws and regulations. You agree not to:

- Use the Website in any way that violates federal, state, or local law
- Attempt to gain unauthorized access to any part of the Website or its related systems
- Transmit any material that is harmful, offensive, or disruptive
- Use any automated means (bots, scrapers, crawlers) to access or collect data from the Website
- Reproduce, duplicate, copy, sell, or exploit any portion of the Website for commercial purposes without our express written permission
- Impersonate any person or entity or misrepresent your affiliation with any person or entity

3. Intellectual Property

All content on this Website — including but not limited to text, blog posts, articles, photographs, graphics, logos, icons, video content, and the overall design and layout of the Website (collectively, the "Content") — is the exclusive intellectual property of OSO Physical Therapy or its licensed content providers and is protected by United States and international copyright, trademark, and other intellectual property laws.

You are granted a limited, non-exclusive, non-transferable, revocable license to access and view the Content for your personal, non-commercial informational use only. This license does not include:

- The right to reproduce, distribute, publicly display, or create derivative works of any Content without our express written consent
- The right to use any Content for commercial purposes
- The right to download or copy account information for the benefit of any third party

Any unauthorized use of the Content may violate copyright, trademark, and other applicable laws and could result in civil or criminal penalties.

4. Disclaimer of Warranties

THE WEBSITE AND ALL CONTENT ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS WITHOUT ANY WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED. TO THE FULLEST EXTENT PERMISSIBLE UNDER APPLICABLE LAW, OSO PHYSICAL THERAPY DISCLAIMS ALL WARRANTIES, INCLUDING BUT NOT LIMITED TO:

- Implied warranties of merchantability, fitness for a particular purpose, and non-infringement
- Warranties that the Website will be uninterrupted, error-free, or free of viruses or other harmful components
- Warranties regarding the accuracy, completeness, reliability, or timeliness of any Content

You assume the entire risk of using the Website and any Content found therein.

5. Limitation of Liability

TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL OSO PHYSICAL THERAPY, ITS OWNERS, DIRECTORS, EMPLOYEES, AGENTS, AFFILIATES, OR SERVICE PROVIDERS BE LIABLE FOR ANY:

- Direct, indirect, incidental, special, consequential, or punitive damages
- Loss of profits, revenue, data, goodwill, or other intangible losses
- Damages arising from your access to, use of, or inability to access or use the Website
- Damages arising from any content or conduct of any third party on the Website
- Damages arising from reliance on any information obtained through the Website

THIS LIMITATION OF LIABILITY APPLIES REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED (CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY, OR OTHERWISE) AND EVEN IF OSO PHYSICAL THERAPY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Some jurisdictions do not allow the exclusion or limitation of certain warranties or liabilities. In such jurisdictions, our liability shall be limited to the maximum extent permitted by law.

6. Medical Disclaimer

Nothing on this Website constitutes medical advice, diagnosis, or treatment. Use of this Website does not create a physical therapist-patient relationship. You should always consult a licensed healthcare professional before beginning any exercise or rehabilitation program. See our full Medical Disclaimer for additional details.

7. Third-Party Links

The Website may contain links to third-party websites or services. These links are provided for your convenience only. We have no control over and accept no responsibility for the content, privacy practices, or terms of any third-party website. Linking to a third-party site does not imply any endorsement or affiliation.

8. Privacy

Your use of the Website is also governed by our Privacy Policy, which is incorporated by reference into these Terms. By using the Website, you consent to our collection and use of your information as described in the Privacy Policy.

9. Contact Form and Communications

Submitting information through our contact form or requesting a free phone screen does not create a professional or therapeutic relationship and does not constitute the provision of physical therapy services. All communications submitted via the Website are for scheduling and informational purposes only.

10. Governing Law and Dispute Resolution

These Terms shall be governed by and construed in accordance with the laws of the State of California, without regard to its conflict-of-law provisions. Any dispute arising from or relating to these Terms or your use of the Website shall be resolved in the state or federal courts located in Alameda County, California, and you consent to the personal jurisdiction of such courts.

11. Changes to These Terms

We reserve the right to modify these Terms at any time in our sole discretion. Changes will be effective immediately upon posting to the Website. Your continued use of the Website after changes are posted constitutes your acceptance of the revised Terms. We encourage you to review these Terms periodically.

12. Severability

If any provision of these Terms is found to be unenforceable or invalid under applicable law, that provision shall be modified to the minimum extent necessary to make it enforceable, or if modification is not possible, it shall be severed from these Terms. The remaining provisions shall continue in full force and effect.

13. Entire Agreement

These Terms, together with our Privacy Policy and Medical Disclaimer, constitute the entire agreement between you and OSO Physical Therapy with respect to your use of the Website and supersede all prior or contemporaneous understandings regarding such subject matter.

14. Contact Us

If you have questions about these Terms of Service, please contact us:

OSO Physical Therapy

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Email: dan.hirai@osophysicaltherapy.com

Phone: (510) 915-1448

These Terms of Service were last updated on March 10, 2026.